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Effective March 15, 2024, Aluria Medical Spa must implement a new cancellation/no-show policy. We ask that all new and current patients provide a credit card to have on file. All cards on file are added to the system. In the event that we do not receive the required notice outlined below, the following fees will be applied to your card or alternatively billed out to you.

As a courtesy to our patients, you will receive a text message reminder 24 hours prior to the scheduled service. Should the appointment reminder system fail for any reason, and you do not receive an appointment reminder, it is still your responsibility to manage your appointment and adhere to the cancellation policy.

When you forget or cancel an appointment with Aluria Medical Spa without giving notice, we not only lose your business, but also the potential business of other patients who could have scheduled an appointment for the same time. Additionally, many times our staff will be functioning in an "on call" status and can have traveled to the spa specifically for your service. Please be mindful when booking, as we hold this spot specially for you and it is extremely hard to fill an appointment with no notice. Your time is just as valuable to us as our own, and we understand there are always emergency situations that have to be taken into account, which is why we appreciate your communication with us.

When you schedule your appointment with Aluria Medical Spa, you agree to these policies. All services require a credit card or gift certificate to guarantee a reservation so please have your credit card and/or gift certificate ready when booking. You will not be billed unless there is a cancellation or no show.

CANCELLATION POLICY IS AS FOLLOWS:

FILLER INJECTION PROCEDURES WITH SARAH SIDIQI, NP

- Less than 24-hour notice or No-Show appointments will be charged \$100.00

BOTOX INJECTIONS PROCEDURES WITH SARAH SIDIQI, NP

- Less than 24-hour notice or No-Show appointments will be charged \$100.00

SPA SKIN TREATMENTS WITH OUR ESTHETICIAN/PACKAGES

- Less than 24-hour notice will be charged \$75.00.
- No-show appointments will be charged full price.
- No-show appointments for patients with packages, will lose that treatment from their package.
- Once a package is purchased it has no cash value, cannot be exchanged for other services, or transferred to another patient.